

HIGH-RISK CLEANING AUTHORISATION & WAIVER

ADN Cleaning Services Ltd

Property Address: _____

Date: _____

Certain stains, contamination and build-up cannot be removed using standard cleaning products. In some cases, stronger professional chemicals or intensive cleaning methods are required.

Examples include, but are not limited to:

- Heavy limescale
- Cement or plaster residue
- Paint or adhesive
- Rust stains
- Mould
- Burnt-on grease
- Hard water staining
- Silicone residue
- Long-term neglect
- Other severe contamination

Customer Acknowledgement

I understand and acknowledge that:

1. The affected surface(s) are already heavily soiled, neglected, aged, worn, damaged or otherwise in poor condition.
2. Standard cleaning methods are unlikely to achieve the desired result.
3. ADN Cleaning Services Ltd has explained that stronger professional chemicals and/or more intensive cleaning methods may be required.
4. I understand that attempting to restore these surfaces may expose or worsen pre-existing defects, including but not limited to:
5. Loss of finish or coating
6. Discolouration
7. Etching
8. Peeling

- 9. Scratching
- 10. Corrosion becoming visible
- 11. Other cosmetic deterioration resulting from the existing condition of the surface.
- 12. I authorise ADN Cleaning Services Ltd to proceed using appropriate professional cleaning products and techniques in an attempt to improve the affected areas.
- 13. I understand that ADN Cleaning Services Ltd cannot guarantee the removal of all stains or contamination and cannot restore surfaces that have been permanently damaged through age, neglect, wear and tear or previous damage.
- 14. I acknowledge that deterioration arising from the pre-existing condition of the surface or from the necessary cleaning process, despite reasonable care and skill being exercised, shall not in itself constitute negligence or poor workmanship by ADN Cleaning Services Ltd.
- 15. I confirm that I have had the opportunity to ask questions and that I voluntarily authorise the work to proceed.

Authorisation

Customer Name:

Signature:

Date:
